



March 2020

Affiliate Clinicians:

During this national state of emergency, KEPRO is committed to sustaining our daily operations and collaborating with you to provide the needed clinical support to our members. If you have the capacity, you may continue to provide face-to-face services from your private practice. If you or our members have concerns with being seen in person in light of this pandemic, you could proceed with one of the following two options:

- **Telephone Sessions** (Telephone Only): At this time, telephone sessions are covered. Clinicians should check with their licensing board to make sure that they approve of this modality.
- **Telemental Health Sessions** (Secure Video & Audio): To provide such sessions, you will need to have access to a HIPAA Compliant Platform and to join our Telemental Health Network. If you have access to such a platform, please review the KEPRO Policies regarding Telemental Health and complete/return our Clinician Affidavit. Our policies and affidavit are posted to the “EAP Providers” section of www.eap.kepro.com and are identified as “EAP Provider Telemental Health Resources”. Please email completed affidavits to eaproviders@kepro.com or fax 866-480-8341.

Note: If you decide to provide services via one of the above options, please remember that most of our boards will not allow us to provide clinical services across state lines unless we happen to be licensed in that state.

We hope that you are remaining safe at this time and want to thank you for all of the support that you provide to KEPRO and our members.

Sincerely,

A handwritten signature in blue ink that reads 'David P. Lower'.

David P. Lower, LCSW-C, CEAP
Program Director